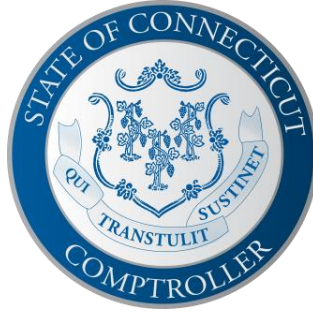


OFFICE OF THE STATE
COMPTROLLER

HEALTHCARE COST
CONTAINMENT COMMITTEE



HEALTHCARE POLICY & BENEFIT
SERVICES DIVISION
55 ELM STREET
HARTFORD, CT 06106-1775

PHONE: (860) 702-3480 • FAX: (860) 702-3556

October 18, 2017

Dear State of Connecticut Health Plan Member,

We deeply regret that the recent contract dispute between Anthem and Hartford HealthCare may have inconvenienced you or family members. While we remain optimistic that this dispute over fees will be settled soon, Hartford HealthCare has made it clear to us that they could remain out of network for months if their financial demands are not met.

We have reached out to other quality preferred providers who can offer you the primary care and other services that you may need. You will experience no copay if you see these primary care providers. In particular, if you or family members have preventive HEP requirements that you need to meet this year the providers listed below have set up central hotlines for scheduling appointments. You do not need to call individual physician offices at these provider groups.

UCONN Health:

HEP Appointment Line: 860-679-0199 or Toll Free 1-844-577-7055

General Service: 860-679-3199

ProHealth Physicians: 1-855-CTMD-411

St Francis Healthcare Partners: (860) 714- 7364

Starling Physicians: 860-258-3480 ext. 2008

Again, we continue to urge both parties to resolve their ongoing dispute immediately and end this unacceptable disruption of health care services to our members. In the meantime, we will continue to ensure that all members have access to high-quality alternative providers.

Very truly yours,

A handwritten signature in cursive script that reads "Thomas C. Woodruff".

Thomas C. Woodruff, Ph.D., Director